

It was a beam of light when the lady from NAMI told me "contact this program" and gave me the phone number for Compassion in Action - USA.

My 35 year old nephew, after drifting away for years from the family, finally had a psychotic break. With the shock of the Paranoid Schizophrenia diagnosis and being three hours away from him and my sister, his mother, I felt so helpless to provide assistance to her on his behalf. His suspiciousness was high and the "not knowing the system" - plus the loaded emotional charge for my sister as a single parent - made it very difficult to open a Social Security Disability claim and get desperately needed resources. Barbara Case from Compassion reached out to my nephew through my sister and me. When she interviewed him she was tactful, direct, personable and knowledgeable to the point that he cooperated and got the assistance he needed. Barbara knew the system and knew how to go about helping my sister to get the paper work right.

The result was success and what a great difference it made to feel supported by real "Compassion in Action".

Clare